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**State of Wisconsin**

Department of Health and Family Services

**DIVISION OF HEALTH CARE FINANCING**

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**IMAC MEETING**  
**Thursday, September 18, 2003**  
**1:00 – 3:30 p.m.**  
**Fen Oak Training Center**  
**1 Fen Oak Court**  
**Madison, WI**

**AGENDA**

- |             |  |                               |
|-------------|--|-------------------------------|
| <b>I.</b>   | <b>Administrative Items</b>  | Ed Kamin and Cheryl McIlquham |
| <b>II.</b>  | <b>IM Program Goals</b>  | John Haine                    |
| <b>III.</b> | <b>Food Stamp Payment Accuracy</b>   | Mike McKenzie and John Haine  |
| <b>IV.</b>  | <b>Status Report on Workload Savings Initiatives, Including Change Center Models</b> | Jim Jones and Bob Martin      |
| <b>V.</b>   | <b>Next Meeting</b>  | Ed Kamin and Cheryl McIlquham |
|             | ♦ October 16, 2003   |                               |
|             | Fen Oak Regional Training Center   |                               |
|             | ♦ Reports from all subcommittees   |                               |